

# Start of new case

Q1 Does the draft guidance cover the relevant issues about the right of access?

- Yes
- No
- Unsure / don't know

If no or unsure/don't know, what other issues would you like to be covered in it?

Q2 Does the draft guidance contain the right level of detail?

- Yes
- No
- Unsure / don't know

If no or unsure/don't know, in what areas should there be more detail within the draft guidance?

Q3 Does the draft guidance contain enough examples?

Yes

No

Unsure / don't know

If no or unsure/don't know, please provide any examples that think should be included in the draft guidance.

**Q4** We have found that data protection professionals often struggle with applying and defining 'manifestly unfounded or excessive' subject access requests. We would like to include a wide range of examples from a variety of sectors to help you. Please provide some examples of manifestly unfounded and excessive requests below (if applicable).

Asking repeatedly for the same data despite the organisation not holding the data  
Asking for the same data but using different wording to deliberately confuse the organisation

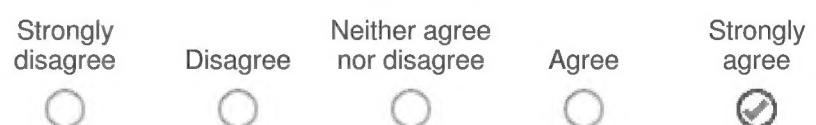
**Q5** On a scale of 1-5 how useful is the draft guidance?



**Q6** Why have you given this score?

Previous guidance has been difficult to read but this is clear and concise. The links to the provisions in the GDPR and DPA 2018 are really helpful and allow for another layer of understanding and makes citing the regulations much easier. The case study examples are really helpful and written in clear, understandable language.

**Q7** To what extent do you agree that the draft guidance is clear and easy to understand?



Q8 Please provide any further comments or suggestions you may have about the draft guidance.

I liked the guidance and as the person who manages the individual rights process in a health organisation, I can see myself using and recommending this guidance on a regular basis.

Q9 Are you answering as:

- An individual acting in a private capacity (eg someone providing their views as a member of the public)
- An individual acting in a professional capacity
- On behalf of an organisation
- Other

Please specify the name of your organisation:

BNSSG CCG

Q10 How did you find out about this survey?

- ICO Twitter account
- ICO Facebook account
- ICO LinkedIn account
- ICO website
- ICO newsletter
- ICO staff member
- Colleague
- Personal/work Twitter account
- Personal/work Facebook account
- Personal/work LinkedIn account
- Other

Thank you for taking the time to complete the survey